

# Marshall Space Flight Center

Civil Service Employees

# Performance Evaluation Profile (PEP) System Safety Survey Results

June 2000



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#### Introduction

**Note:** Detailed instructions for interpretation of survey results have been provided to your Center's PEP Point of Contact.

PEP Survey Rating Explanation

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#### **Overall Results**

MSFC Overall Employees - Managers Plot

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MSFC Overall Employee Comments

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#### **Organizations**

## •Code ED Engineering Directorate

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System Hazard and Risk Analysis MORT

Hazard Prevention and Control MORT

Training

Get Well Plan

#### •Code FD Flight Project Directorate

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System Hazard and Risk Analysis MORT

Hazard Prevention and Control MORT

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Management Commitment & Employee Involvement MORT

System Hazard and Risk Analysis MORT

Hazard Prevention and Control MORT

**Training** 

Get Well Plan

#### •Code QS Safety and Mission Assurance Office

Employee - Managers Plot

Employee Scoreboard

Managers Scoreboard

Management Commitment & Employee Involvement MORT

System Hazard and Risk Analysis MORT

Hazard Prevention and Control MORT

**Training** 

Get Well Plan

#### •Code TD Space Transportation Directorate

Employee - Managers Plot

Employee Scoreboard

Managers Scoreboard

Management Commitment & Employee Involvement MORT

System Hazard and Risk Analysis MORT

Hazard Prevention and Control MORT

Training

Get Well Plan

## PEP SURVEY RATING SYSTEM EXPLANATION

- RATINGS OF 1 5 CONSISTENT WITH PEP OCCUPATIONAL SAFETY SURVEY RATING SYSTEM
- DEFINITIONS
  - Level 1 No program or ineffective program
  - Level 2 Developmental program
  - Level 3 Basic program. Represent minimal acceptable compliance level.
  - Level 4 Superior program. Indicative of programs that have a planned strategy for continuous improvement and a goal of achieving an outstanding program level.
  - Level 5 Outstanding program. Indicative of programs that are comprehensive and are successful in identifying and reducing program hazards.

# PEP SURVEY RATING SYSTEM EXPLANATION

#### MANAGER'S SURVEY

- Measures the intended level of implementation of the safety program
- Each level on survey (Level 3, 4, or 5) provides a "roadmap" of the content of a safety program for a basic, superior, or outstanding program

## EMPLOYEE'S SURVEY

- Measures the actual level of implementation of the safety program in the workplace
- A "gap" of one integer or more on the Employee-Manager data plot indicates a communication problem between management and employees for the element in which the "gap" occurs

## **EMPLOYEE – MANAGEMENT PLOTS**

A plot of the scores for each of the fourteen elements are shown for:

- 1. Employees
- 2. Managers
- 3. Overall Center

The employee and manager plots should be compared to determine consistency between the employee and manager view of their safety program. A score deviation greater than one integer indicates a communication problem between management and employees for the element in which the deviation occurs.

The overall center average is provided to allow the organization to determine how they compare to their center.

"Check" and the average score are used to flag any data point on the employee plot that is less than 3.0.

## MORT ANALYSIS LEGEND

Number inside the circle or hexagonal corresponds to the question number on the survey.

Number below the circle or hexagonal is the average of all responses to that question.

Questions with average response scores less than 3.0 are flagged (colored) and designated "Check".

## **GET WELL PLAN**

The Get Well Plan should be used in conjunction with the MORT Chart. Any question flagged on the MORT Chart as having an average response score less than 3.0 will result in a corresponding corrective action recommendation in the Get Well Plan. These recommendations were derived from the source documents used to develop the survey and are intended to guide the organization in developing a plan to improve weak areas in their safety program.

## System Safety Employee - Management for Marshall Space Flight Center

Nasa Organization: Rolled up to Center Level

Organization: Rolled up to Center Level





# System Safety Performance Evaluation Profile (PEP) Scoreboard for Employees

Marshall Space Flight Center Wednesday, June 28, 2000

For Period May,2000

Supported Nasa Organization: All NASA Organizations.

For retion (May, 2000) Supported reason organization. This review of gamzations.													
	Management Leadership and Employee participation		Worksite Ana	e Hazard Iysis	Haza	rd Prevent	ion and Co	ontrol	Safety Health Training				
PEP Score for Employees	Management Commitment	Employee Involvement	Hazard Analysis	Risk Analysis	System Design Safety	Hazard Controls	Prob.Reporting & Analysis	Mishap Reporting	Analysis Training	System Training	Operations Training	Support Training	
Engineering Directorate	3.5	3.4	3.4	3.0	3.5	3.0	2.9	3.3	2.9	2.6	3.4	3.1	
Flight Projects Directorate	3.7	3.6	3.7	3.2	3.8	3.3	3.0	3.2	3.1	2.9	3.5	3.1	
Safety and Mission Assurance	3.7	3.8	3.8	3.5	3.9	3.5	3.2	3.7	3.6	2.8	3.8	3.6	
Space Shuttle Projects Office	4.3	4.3	4.4	4.2	4.2	4.0	3.7	4.0	3.7	3.4	4.0	3.8	
Space Transportation Directorate	3.5	3.4	3.4	3.3	3.5	3.0	2.7	3.2	3.1	2.5	3.3	3.3	
12 Element Avg.	3.6	3.5	3.6	3.2	3.6	3.1	3.0	3.4	3.1	2.7	3.5	3.2	
4 Element Avg.		3.6		3.4				3.3				3.2	
Overall Score	3.4												

By: Civil Service Only



## System Safety Performance Evaluation Profile (PEP) Scoreboard for Management

Marshall Space Flight Center Wednesday, June 28, 2000

For Period May,2000 Supported Nasa Organization: All NASA Organizations.

For Period May,2000 Supported N				orr organ	izations.								
	Leaders Empl	Management Leadership and Employee participation		e Hazard Iysis	Haza	rd Prevent	ion and Co	ontrol	Safety Health Training				
PEP Score for Manager	Management Commitment	Employee Involvement	Hazard Analysis	Risk Analysis	System Design Safety	Hazard Controls	Prob.Reporting & Analysis	Mishap Reporting	Analysis Training	System Training	Operations Training	Support Training	
Engineering Directorate	3.8	4.0	4.1	3.6	4.0	3.6	4.1	4.1	3.1	3.4	3.8	3.5	
Flight Projects Directorate	4.4	4.2	3.9	3.6	3.4	3.9	3.9	3.6	3.1	3.1	3.7	2.4	
Safety and Mission Assurance	4.4	4.0	4.2	3.6	4.2	4.0	3.4	4.2	3.4	3.4	3.4	3.5	
Space Shuttle Projects Office	5.0	5.0	5.0	4.0	5.0	5.0	4.5	5.0	3.5	3.5	4.5	4.5	
Space Transportation Directorate	4.3	4.8	5.0	3.8	4.3	4.0	4.0	4.3	4.0	3.5	4.0	3.7	
12 Element Avg.	4.2	4.2	4.2	3.6	4.0	3.9	4.0	4.1	3.3	3.3	3.8	3.2	
4 Element Avg.		4.2		3.9				4.0				3.4	
Overall Score	3.8												

By: Civil Service Only

# System Safety PEP Employee Submittals

## Marshall Space Flight Center

Organization	Number of Assigned ID	Number of Valid Submitted ID	Percentage Valid Submitted ID
Nasa Organization:	Engineering Directorate		
Engineering Directorate	644	237	37
Nasa Organization: Flight Projects Directora	Flight Projects Directorate ate 228	80	35
Nasa Organization: Safety and Mission Ass	Safety and Mission Assurance urance 92	30	33
Nasa Organization: Space Shuttle Projects	Space Shuttle Projects Office  Office 105	24	23
Nasa Organization: Space Transportation Directorate	Space Transportation Directorate 399	42	11

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# System Safety PEP Manager Submittals

## Marshall Space Flight Center

Organization	Number of Assigned ID	Number of Valid Submitted ID	Percentage Valid Submitted ID
Nasa Organization:	Engineering Directorate		
Engineering Directorate	48	15	31
Nasa Organization:	Flight Projects Directorate	_	
Flight Projects Directora	t <b>te</b> 19	10	53
Nasa Organization:	Safety and Mission Assurance		
Safety and Mission Assi	urance 10	5	50
Nasa Organization:	Space Shuttle Projects Office		
Space Shuttle Projects (	Office 17	2	12
Nasa Organization:	Space Transportation Directorate		
Space Transportation Directorate	29	4	14

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# System Safety PEP Comments for Employees



## Marshall Space Flight Center

6/14/00	There should be a task category for Safety and Mission Assurance
6/14/00	Risk assessment as implemented includes technical, schedule, and cost risks. Hazard analysis includes all postulated hazards, and includes evaluation of controls for those hazards that cannot be eliminated.
6/14/00	I do not understand how these questions would apply to a ground system software development project. I probably need training as to how these questions specifically relate, or don't relate, to my specific project.
6/15/00	These questions do not really fit my job.
6/15/00	This survey had two deficiencies. One is that I support 8 eight projects, each project may have different survey answers. Also, my projects relate to new space transportation system design, a catagory not listed in project list.
6/15/00	Question 26 is very confusing. I have never heard of a system safety specification. (Is this system safety requires?) S&MA representative never heard of either.
6/16/00	It is difficult to know what Program Management does and does not do, which is what part of the survey is asking. ISS Program Management is at JSC and I do not have a lot of interaction with them.
6/19/00	Some of these were very hard to answer because it was unclear as to the meaning of hazard assessments- flight hardware design and operation? personnel job hazards? ground operations hazards? all ? part of these?
6/19/00	I know about my piece of the ISS and what our safety and hazard requirements and compiance program is, but not sure about the program level ISS requirements and the safety and hazard requirements put in place at JSC (the ISS program managers).
6/19/00	There is no Safety Civil Servant assigned to the X-38 Project. That is likely to result in not accomplishing the safety requirements imposed by MSFC on this project. S&MA has been unresponsive in addressing this matter.
6/21/00	Program Category, these catagories could have used some description Task Category, several of these apply to my position. I should have been allowed to select all applicable tasks.
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# System Safety PEP Comments for Employees



6/21/00	My participation in Shuttle Operations started only recently, and is limited to development of an experimental flight system payload. A large number of "don't know's" are the result.
6/21/00	MSFC is a SAFE place to work!
6/21/00	I probably am not the one to take this particlar survey to obtain the required results.
6/21/00	I am a new employee and I have not had time to become fully integrated in all aspects of safety training and awareness requirements.
6/21/00	I work on a number of programs. The large programs all have the formal safety and hazard databases. The smaller programs may or may not have the closed-loop problem tracking system, but they still have safety analysis and reviews/technical exchange meetings to identify and mitigate any problems.
6/21/00	this project has become more aware of safety & risk in last couple months and is working to improve past mistakes
6/22/00	I am a disipline engineer working a multitude of programs. The questions in this survey refer to "THIS PROGRAM" assuming that I am working on only one program. Program A may be a STRONGLY DISAGREE while Program B may be a TOTALLY AGREE. With that in mind, I answered the question in a general manner, sort of an average of the programs that I work.
	Also, with Q 10, the definition of INSIGHT vs OVERSIGHT does not agree with the definitions that my organization has been using.
6/22/00	I do not work programmatic levels in my task.
6/22/00	This seems to be geared toward a specific project. I work in a test facility and deal with many projects. I can't comment on specific projects' safety programs.

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6/25/00

6/26/00

# System Safety PEP Comments for Employees



6/22/00 A multitude of ISO safety procedures have been developed, and hardly anyone seems to be familiar with them. Why do we initiate so much paper, but not follow through with implementation? It would be better to have 15 procedures that employees know and follow than to have 1500 procedures that most employees have never seen.

The inordinate amount of attention placed on "silly" safety activities: i.e. safety bowls, mascots, etc., seems to make safety appear trivial.

6/23/00 only been here for 20 days

The questions were answered in the context of supporting a program/project during the requirements definition, design development, fabracation/assembly, and testing phases. The responses do not cover the support organizations safety hazard control for people protection from injuries. I expect organizations to implement safety controls (OSHA) associated with employees work. The hazards associated with the project end item, give and operation have be reviewed in accordance with the 1700 safety requirements and common sence values. My assumption that even though projects/programs may not hazard analysis (fmea, fault...), I will identify any problem to the project for resolution.

The International Space Station has been designed with areas that are only single fault tolerant to a catastrophic loss of crew or vehicle because of budget and/or schedule contraints! In some cases, 2 FT cannot be met for new hardware to be supplied to ISS because of the ISS design decision that have been made. The attitude of that's the way it is has permeated the system within the ISS design area at JSC.

6/26/00 SAFETY, QUALITY, AND RELIABILITY FROM THE CIVIL SERVICE ARE NOT ADE-QUATE. THERE ARE VERY FEW PERSONNEL TO COVER MANY PROJECTS. AS A PROJECT MANAGER I AM NOT SATISFIED WITH THE COVERAGE FROM MSFC PERSONNEL.

I agree that necessary precautions and safety analysis are critical in any program/project, but there is a tendency for management to go overboard and hinder the hardware portion of the project with extreme safety requirements. If each person involved felt personal responsibility for their portion of program/project the safety/hazard requirements can be reduced and the efficiency of the program/project will increase drastically. This can be resolved with management involvement from start to end of the program/project.

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# System Safety PEP Comments for Employees



6/27/00

26. We do not have a system safety spec. per se in the program I am on, it is imbedded in the requirements.

38 & 39. We have had no mishaps thus far, but if we have one/some, this appears to be the way to handle them.

50 & 51. The system with which I work is very simple and essentially passive. It has no known chemical, toxic, fire, electrical, high pressure, etc. hazards.

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# System Safety PEP Comments for Managers



## Marshall Space Flight Center

6/21/00 Have a very proactive and evolving safety program.

## System Safety Employee - Management for Marshall Space Flight Center

Nasa Organization: Engineering Directorate

**Organization:** Engineering Directorate





# System Safety Performance Evaluation Profile (PEP) Scoreboard for Employees

Marshall Space Flight Center Saturday, July 01, 2000

For Period May,2000 Supported Nasa Organization: Engineering Directorate

Supported Nasa Organization: Engineering Directorate												
	Management Leadership and Employee participation		Worksite Hazard Analysis		Haza	rd Prevent	ion and Co	ontrol	Safety Health Training			
PEP Score for Employees	Management Commitment	Employee Involvement	Hazard Analysis	Risk Analysis	System Design Safety	Hazard Controls	Prob.Reporting & Analysis	Mishap Reporting	Analysis Training	System Training	Operations Training	Support Training
Engineering Directorate	3.5	3.4	3.4	3.0	3.5	3.0	2.9	3.3	2.9	2.6	3.4	3.1
12 Element Avg.	3.5	3.4	3.4	3.0	3.5	3.0	2.9	3.3	2.9	2.6	3.4	3.1
4 Element Avg.		3.4		3.2				3.2				3.1
Overall Score	3.3		·		·	·	·	·				

By: Civil Service Only



4 Element Avg.
Overall Score

# System Safety Performance Evaluation Profile (PEP) Scoreboard for Management

Marshall Space Flight Center Saturday, July 01, 2000

For Period May,2000 Supported N	For Period May,2000 Supported Nasa Organization: Engineering Directorate												
	Management Leadership and Employee participation			Worksite Hazard Hazard Prevention and Control Analysis				Safety Health Training					
PEP Score for Manager	Management Commitment	Employee Involvement	Hazard Analysis	Risk Analysis	System Design Safety	Hazard Controls	Prob.Reporting & Analysis	Mishap Reporting	Analysis Training	System Training	Operations Training	Support Training	
Engineering Directorate	3.8	4.0	4.1	3.6	4.0	3.6	4.1	4.1	3.1	3.4	3.8	3.5	
12 Element Avg.	3.8	4.0	4.1	3.6	4.0	3.6	4.1	4.1	3.1	3.4	3.8	3.5	

3.9

4.0

3.4

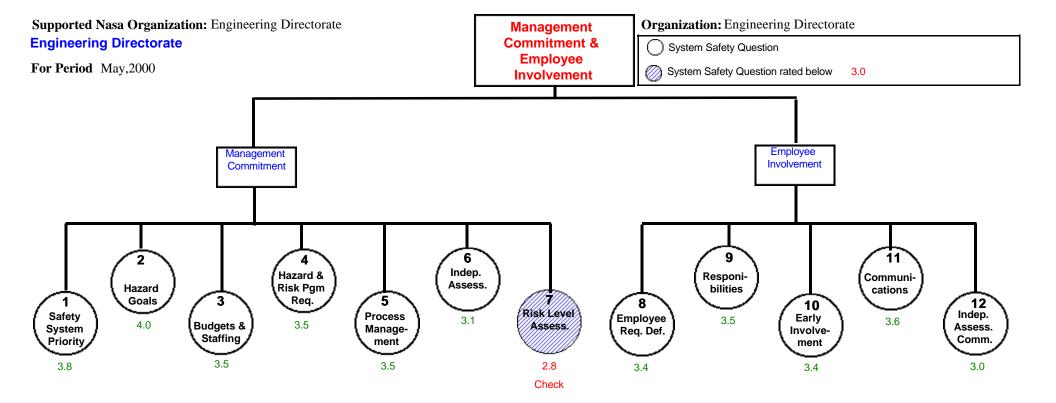
3.9

3.8

By: Civil Service Only

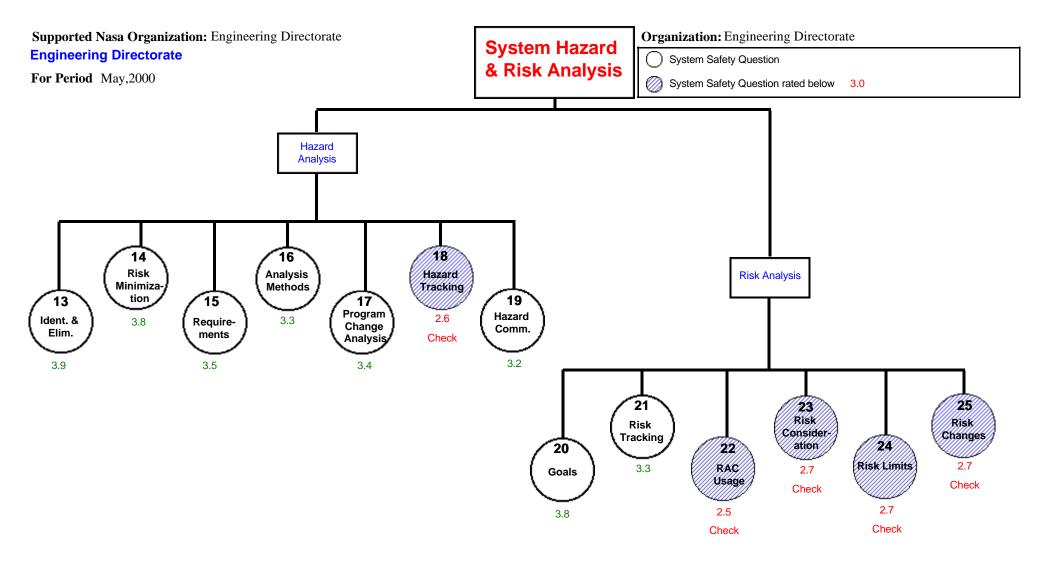




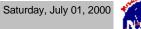


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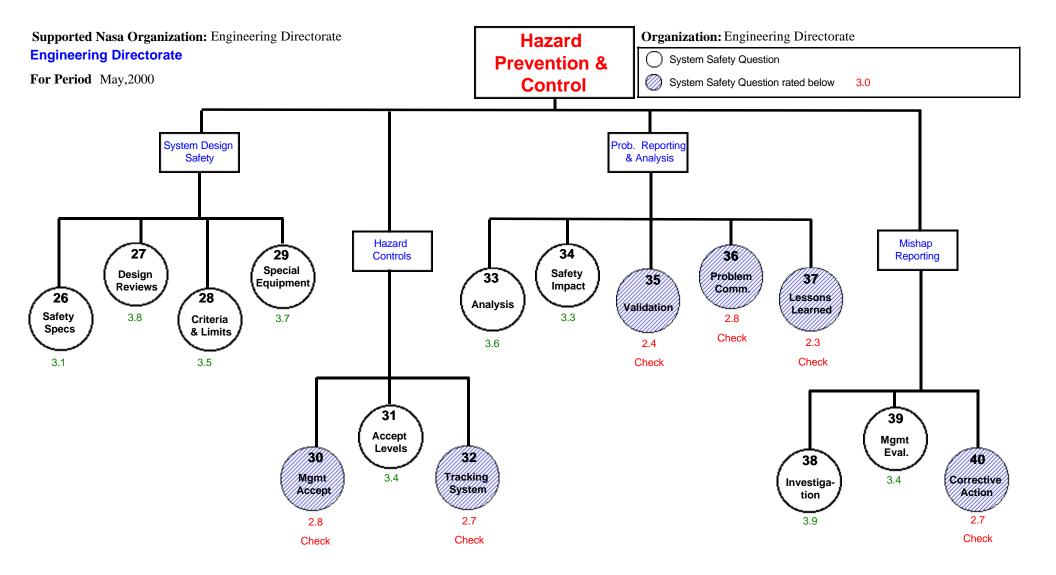




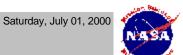


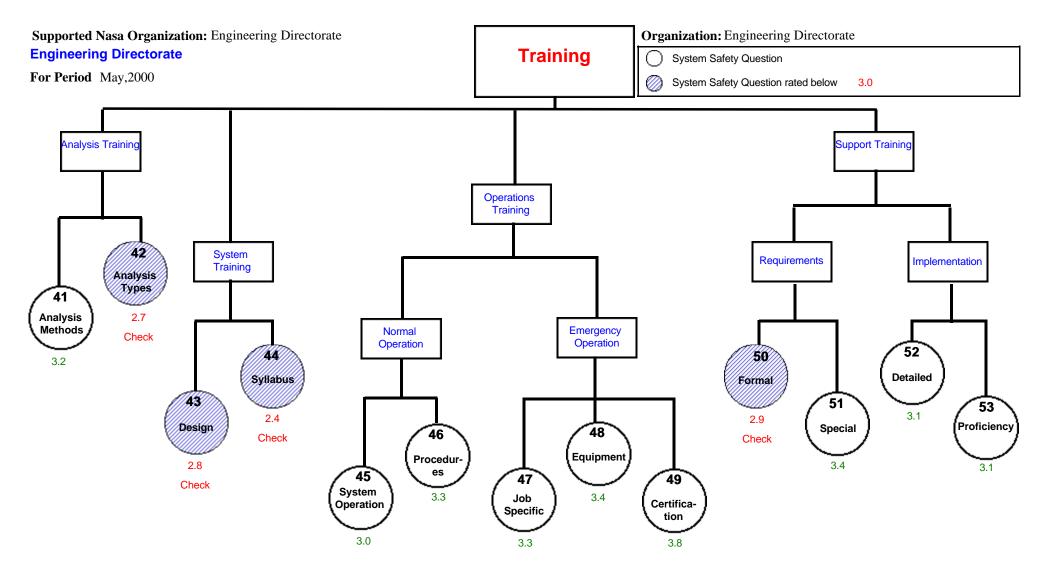












# Get Well Plan for All Categories Marshall Space Flight Center





For Period Supported Nasa Organization: Engineering Directorate

May,2000 **Organization:** Engineering Directorate

#### **Engineering Directorate**

#### Recommendations for improvement on your existing Safety and Health Program for

Questions rated below 3.0

#### **MANAGEMENT COMMITMENT & EMPLOYEE INVOLVEMENT**

#### MANAGEMENT COMMITMENT

Q 7- (NPG 7120.5a, para. 1.3.d, & 4.2)(NPG 8715, para. 3.5.1.6) Decisions regarding acceptance of residual hazards shall be made only by program management and based on an assessment of the risk involved.

#### SYSTEM HAZARD AND RISK ANALYSIS

#### **HAZARDS ANALYSIS**

Q 18 - (NPG 8715, para. 3.5.2.6 & 3.10.1)(MIL-STD 882C, para. 4.2.b) Maintain an up-to-date database of identified hazards throughout the life of the program.

#### **RISK ANALYSIS**

- Q 22 (NPG 8715, para. 3.6.1)(MIL-STD 882C, para. 4.5) Risk should be categorized by standard classifications of severity and liklihood of occurrence.
- Q 23 (NPG 8715, para. 3.3)(MIL-STD 882C, para. 4.2) Programmatic decisions utilize hazard and risk analyses as primary factors in the decision making process.
- Q 24 (NPG 8715, para. 3.3)(MIL-STD 882C, para. 4.2) Provide planning and decision-making safety analysis documentation to the appropriate levels of management.
- Q 25 (NPG 8715, para. 3.2.6)(MIL-STD 882C, para. 4.2) Changes to program safety standards, acceptable risk level definitions, or program safety policy should require program management approval.

#### HAZARD PREVENTION AND CONTROL

#### **HAZARD CONTROLS**

- Q 30 (NPG 8715, para. 3.5.1.6)(MIL-STD 882C, para. 4.1.1) Acceptance of residual hazards and their associated controls shall be the responsibility of program management.
- Q 32 (NPG 8715, para. 3.5.1.6 & 3.5.2.6)(MIL-STD 882C, para. 4.2.6) An up-to-date database, containing all identified hazards and hazard controls, shall be maintained throughout the program life cycle.

#### PROBLEM REPORTING AND ANALYSIS

- Q 35 Risk Assessment Code (RAC) levels assigned to hazards should be validated with actual data, where possible.
- Q 36 (NPG 8715, para. 3.3.4 & 3.3.5) An up-to-date problem tracking system should be provided to track all program problems and to expedite problem resolution and closeout.
- Q 37 (NPG 8715, para. 3.5.1.5)(MIL-STD 882C, para. 4.2.i) The NASA Lessons Learned Information System should be used to provide lessons learned information and analysis.

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## **Get Well Plan for All Categories**



#### Marshall Space Flight Center



#### **MISHAP REPORTING**

Q 40 - (NPG 8715, para. 3.3.4) A mishap reporting tracking system should be provided to track mishap histories and to expedite incorporation of corrective actions.

#### **TRAINING**

#### **ANALYSIS TRAINING**

Q 42 - (NPG 8715, para. 4.5)(NPD 1000.1) SMA management should support safety training and career development efforts.

#### SYSTEM TRAINING

- Q 43 (NPG 8715, para. 4.5) Program personnel should have sufficient training in system design and operation to allow an understanding of associated safety-related issues.
- Q 44 (NPG 8715, para. 4.5) Identification and documentation of required training should be provided to all personnel.

#### **SUPPORT TRAINING**

Q 50 - (NPG 8715, para. 4.5) Support personnel should have sufficient training in system operation to allow an understanding of associated safety-related issues.

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## System Safety Employee - Management for Marshall Space Flight Center

Nasa Organization: Flight Projects Directorate

Organization: Flight Projects Directorate





# System Safety Performance Evaluation Profile (PEP) Scoreboard for Employees

Marshall Space Flight Center Saturday, July 01, 2000

For Period May,2000 Supported Nasa Organization: Flight Projects Directorate

Supported Nasa Organization: Fright Projects Directorate												
	Management Leadership and Employee participation		Worksite Ana	e Hazard Iysis	Haza	rd Prevent	ion and Co	ontrol	Safety Health Training			
PEP Score for Employees	Management Commitment	Employee Involvement	Hazard Analysis	Risk Analysis	System Design Safety	Hazard Controls	Prob.Reporting & Analysis	Mishap Reporting	Analysis Training	System Training	Operations Training	Support Training
Flight Projects Directorate	3.7	3.6	3.7	3.3	3.8	3.3	3.0	3.3	3.1	2.9	3.5	3.1
12 Element Avg.	3.7	3.6	3.7	3.3	3.8	3.3	3.0	3.3	3.1	2.9	3.5	3.1
4 Element Avg.		3.7		3.5				3.4				3.2
Overall Score	3.5		·	·	·					·		

By: Civil Service Only



# System Safety Performance Evaluation Profile (PEP) Scoreboard for Management

Marshall Space Flight Center Saturday, July 01, 2000

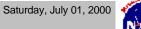
For Period May,2000 Supported Nasa Organization: Flight Projects Directorate

Management
Leadership and
Worksite Hazard Prevention and O

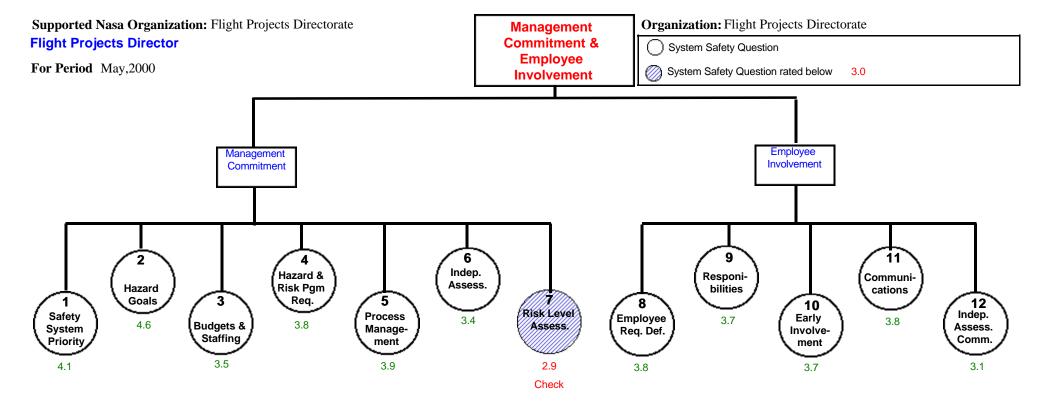
	Leaders Emp	gement ship and loyee ipation		e Hazard Iysis	Haza	rd Prevent	ion and C	ontrol	Safety Health Training			
PEP Score for Manager	Management Commitment	Employee Involvement	Hazard Analysis	Risk Analysis	System Design Safety	Hazard Controls	Prob.Reporting & Analysis	Mishap Reporting	Analysis Training	System Training	Operations Training	Support Training
Flight Projects Directorate	4.4	4.2	3.9	3.6	3.4	3.9	3.9	3.6	3.1	3.1	3.7	2.4
12 Element Avg.	4.4	4.2	3.9	3.6	3.4	3.9	3.9	3.6	3.1	3.1	3.7	2.4
4 Element Avg.		4.3		3.7				3.7				3.1
Overall Score	3.6											

By: Civil Service Only



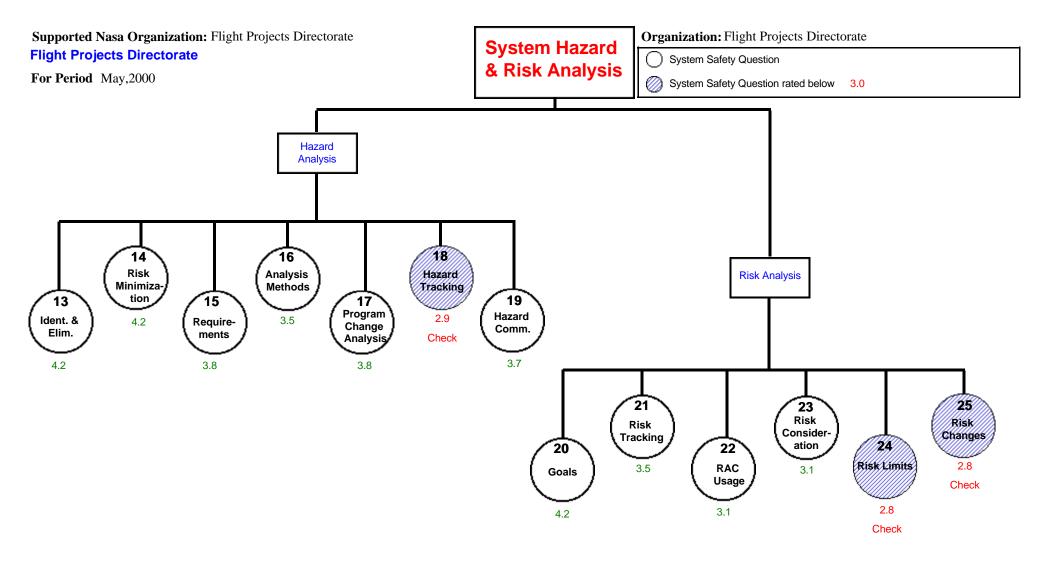




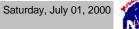


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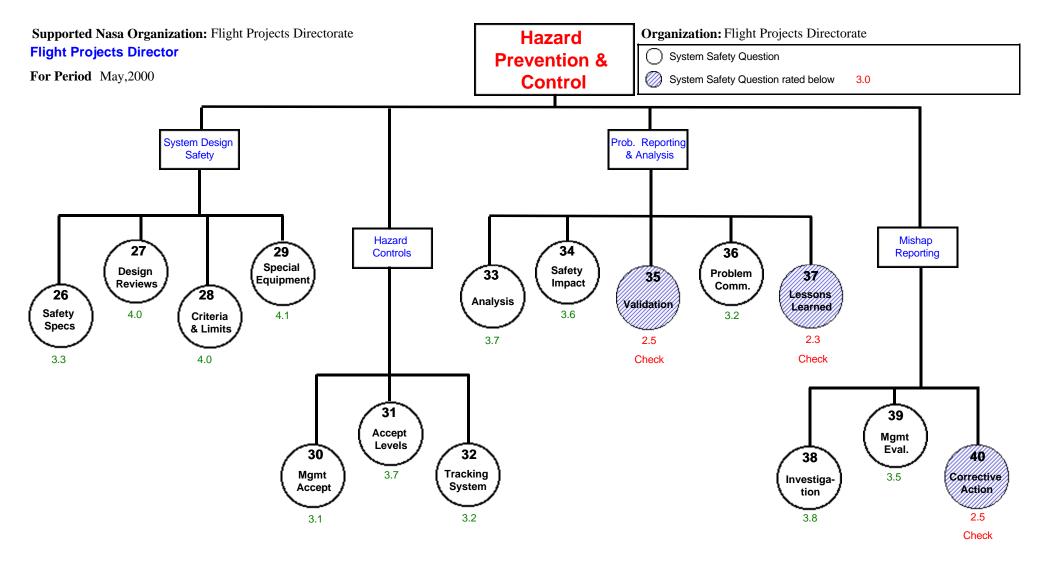






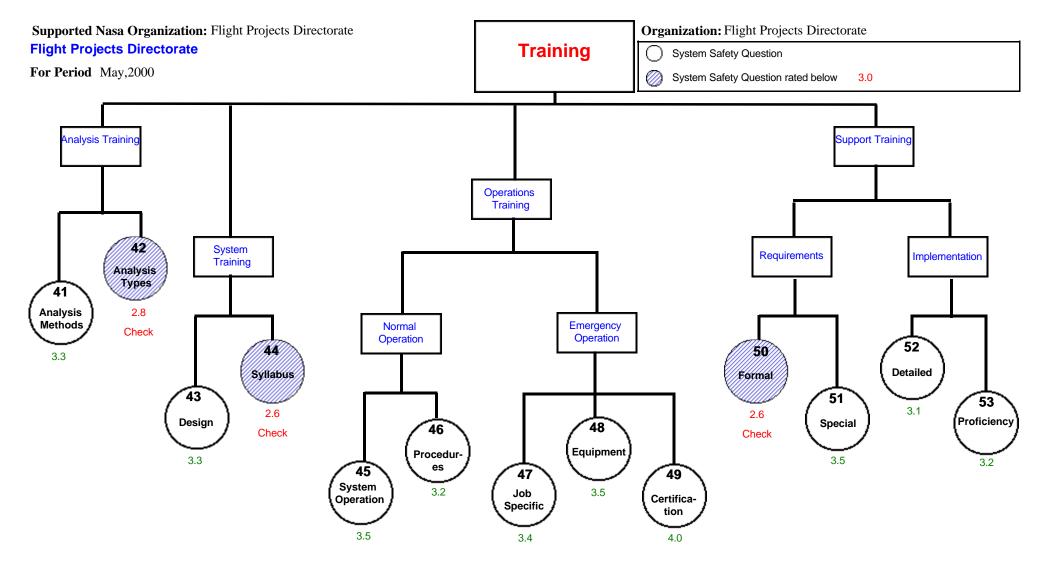












# System Safety Get Well Plan





For Period Supported Nasa Organization: Flight Projects Directorate

May,2000 **Organization:** Flight Projects Directorate

#### **Flight Projects Directorate**

#### Recommendations for improvement on your existing Safety and Health Program for

Questions rated below 3.0

#### MANAGEMENT COMMITMENT & EMPLOYEE INVOLVEMENT

#### MANAGEMENT COMMITMENT

Q 7- (NPG 7120.5a, para. 1.3.d, & 4.2)(NPG 8715, para. 3.5.1.6) Decisions regarding acceptance of residual hazards shall be made only by program management and based on an assessment of the risk involved.

#### SYSTEM HAZARD AND RISK ANALYSIS

#### **HAZARDS ANALYSIS**

Q 18 - (NPG 8715, para. 3.5.2.6 & 3.10.1)(MIL-STD 882C, para. 4.2.b) Maintain an up-to-date database of identified hazards throughout the life of the program.

#### **RISK ANALYSIS**

- Q 24 (NPG 8715, para. 3.3)(MIL-STD 882C, para. 4.2) Provide planning and decision-making safety analysis documentation to the appropriate levels of management.
- Q 25 (NPG 8715, para. 3.2.6)(MIL-STD 882C, para. 4.2) Changes to program safety standards, acceptable risk level definitions, or program safety policy should require program management approval.

#### HAZARD PREVENTION AND CONTROL

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- Q 35 Risk Assessment Code (RAC) levels assigned to hazards should be validated with actual data, where possible.
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#### MISHAP REPORTING

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#### **TRAINING**

#### **ANALYSIS TRAINING**

Q 42 - (NPG 8715, para. 4.5)(NPD 1000.1) SMA management should support safety training and career development efforts.

#### SYSTEM TRAINING

Q 44 - (NPG 8715, para. 4.5) Identification and documentation of required training should be provided to all personnel.

#### SUPPORT TRAINING

Q 50 - (NPG 8715, para. 4.5) Support personnel should have sufficient training in system operation to allow an understanding of associated safety-related issues.

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## System Safety Employee - Management for Marshall Space Flight Center

Nasa Organization: Space Shuttle Projects Office

Organization: Space Shuttle Projects Office





## System Safety Performance Evaluation Profile (PEP) Scoreboard for Employees

Marshall Space Flight Center Saturday, July 01, 2000

For Period May,2000

Supported Nasa Organization: S	Space Shuttle Projects Office
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Supported Nasa Organization. Space Shuttle Projects Office												
	Leaders Empl	ement ship and oyee ipation		e Hazard Iysis	Haza	rd Prevent	ion and Co	ontrol	Safety Health Training			
PEP Score for Employees	Management Commitment	Employee Involvement	Hazard Analysis	Risk Analysis	System Design Safety	Hazard Controls	Prob.Reporting & Analysis	Mishap Reporting	Analysis Training	System Training	Operations Training	Support Training
Space Shuttle Projects Office	4.3	4.3	4.4	4.2	4.2	4.0	3.7	4.0	3.7	3.4	4.0	3.8
12 Element Avg.	4.3	4.3	4.4	4.2	4.2	4.0	3.7	4.0	3.7	3.4	4.0	3.8
4 Element Avg.		4.3		4.3				4.0				3.8
Overall Score	4.1				·			·	·	·		

By: Civil Service Only Page 1 of 1



### System Safety Performance Evaluation Profile (PEP) Scoreboard for Management

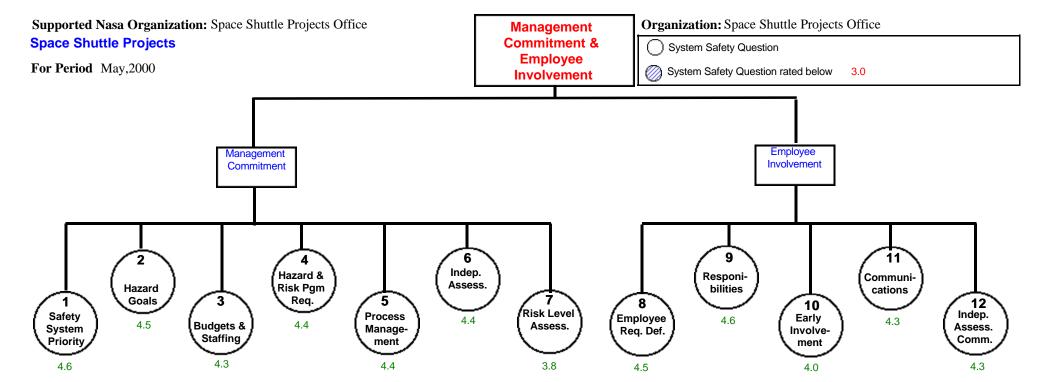
Marshall Space Flight Center Saturday, July 01, 2000

For Period May,2000 Supported Nasa Organization: Space Shuttle Projects Office

For Period May, 2000 Supported Nasa Organization: Space Shuttle Projects Office												
	Leaders Empl	ement hip and oyee ipation	Worksite Ana	e Hazard Iysis	Haza	rd Prevent	ion and Co	ontrol	Safety Health Training			
PEP Score for Manager	Management Commitment	Employee Involvement	Hazard Analysis	Risk Analysis	System Design Safety	Hazard Controls	Prob.Reporting & Analysis	Mishap Reporting	Analysis Training	System Training	Operations Training	Support Training
Space Shuttle Projects Office	5.0	5.0	5.0	4.0	5.0	5.0	4.5	5.0	3.5	3.5	4.5	4.5
12 Element Avg.	5.0	5.0	5.0	4.0	5.0	5.0	4.5	5.0	3.5	3.5	4.5	4.5
4 Element Avg.		5.0		4.5				4.9				4.0
Overall Score	4.6											·

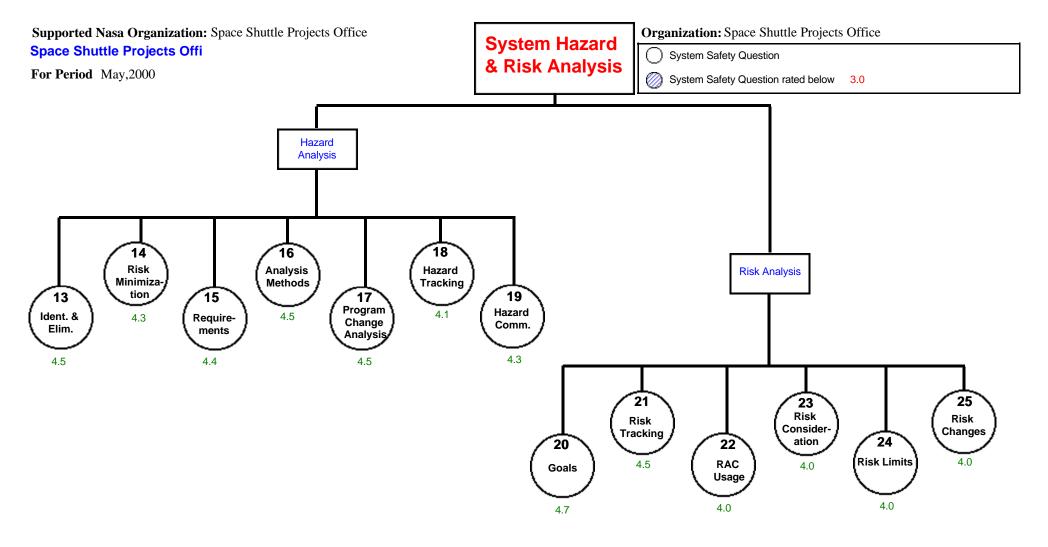




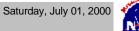


Saturday, July 01, 2000

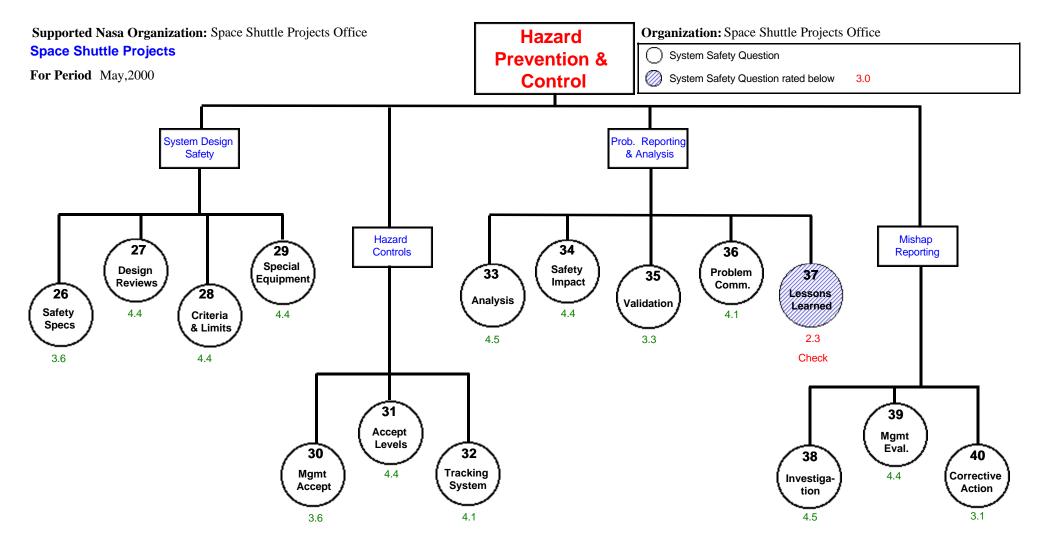








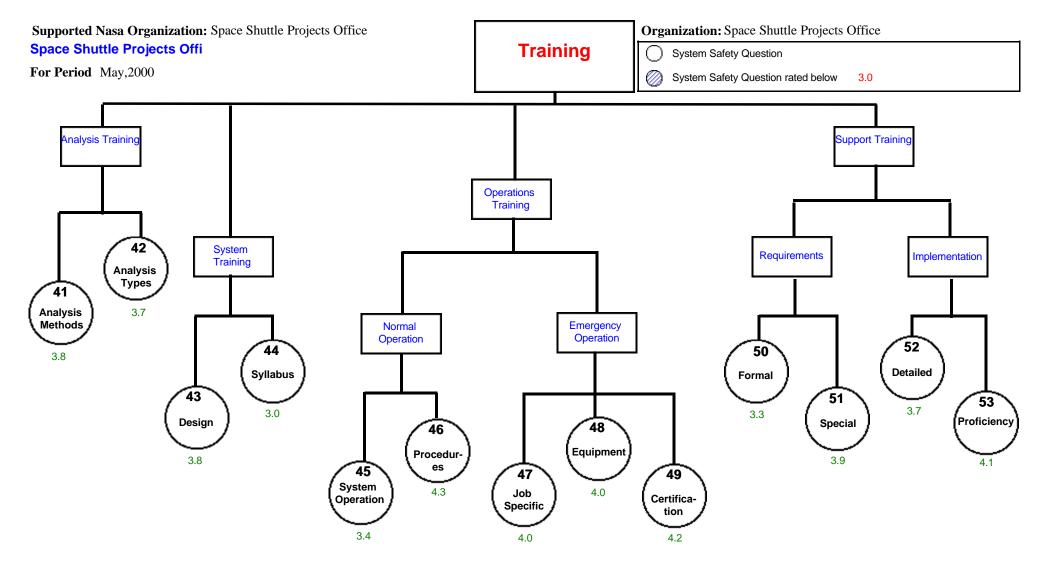












# System Safety Get Well Plan Marshall Space Flight Center



For Period Supported Nasa Organization: Space Shuttle Projects Office

May,2000 **Organization:** Space Shuttle Projects Office

**Space Shuttle Projects Office** 

Recommendations for improvement on your existing Safety and Health Program for

Questions rated below 3.0

### HAZARD PREVENTION AND CONTROL

### PROBLEM REPORTING AND ANALYSIS

Q 37 - (NPG 8715, para. 3.5.1.5)(MIL-STD 882C, para. 4.2.i) The NASA Lessons Learned Information System should be used to provide lessons learned information and analysis.

Saturday, July 01, 2000 Page 1 of 1

### System Safety Employee - Management for Marshall Space Flight Center

Nasa Organization: Safety and Mission Assurance

Organization: Safety and Mission Assurance





### System Safety Performance Evaluation Profile (PEP) Scoreboard for Employees

Marshall Space Flight Center Saturday, July 01, 2000

For Period May,2000

Supported Nasa Organization: Safety and Mission Assurance

For Period May, 2000 Supported Nasa Organization: Safety and Mission Assurance												
	Leaders Emp	jement ship and loyee ipation		e Hazard Iysis	Haza	rd Prevent	ion and C	ontrol	Safety Health Training			
PEP Score for Employees	Management Commitment	Employee Involvement	Hazard Analysis	Risk Analysis	System Design Safety	Hazard Controls	Prob.Reporting & Analysis	Mishap Reporting	Analysis Training	System Training	Operations Training	Support Training
Safety and Mission Assurance	3.7	3.8	3.8	3.5	3.9	3.5	3.2	3.7	3.6	2.8	3.8	3.6
12 Element Avg.	3.7	3.8	3.8	3.5	3.9	3.5	3.2	3.7	3.6	2.8	3.8	3.6
4 Element Avg.		3.8		3.7				3.6				3.6
Overall Score	3.6			·	·			·				



### System Safety Performance Evaluation Profile (PEP) Scoreboard for Management

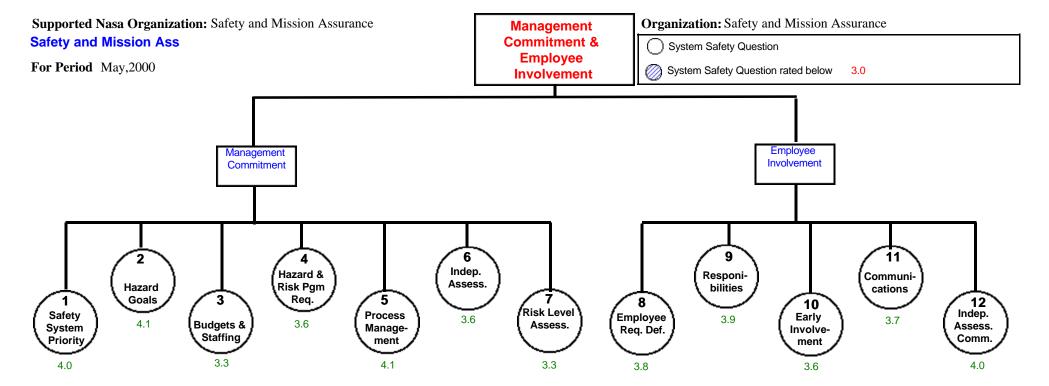
Marshall Space Flight Center Saturday, July 01, 2000

For Period May,2000 Supported Nasa Organization: Safety and Mission Assurance

For Period May,2000 Supported I	nasa Orga	mzanon	· Salety a	na wnssi	JII Assura	lice						
	Leaders Emp	ement ship and oyee ipation		e Hazard Iysis	Haza	rd Prevent	ion and C	ontrol	Safety Health Training			
PEP Score for Manager	Management Commitment	Employee Involvement	Hazard Analysis	Risk Analysis	System Design Safety	Hazard Controls	Prob.Reporting & Analysis	Mishap Reporting	Analysis Training	System Training	Operations Training	Support Training
Safety and Mission Assurance	4.4	4.0	4.2	3.6	4.2	4.0	3.4	4.2	3.4	3.4	3.4	3.5
12 Element Avg.	4.4	4.0	4.2	3.6	4.2	4.0	3.4	4.2	3.4	3.4	3.4	3.5
4 Element Avg.		4.2		3.9				4.0				3.4
Overall Score	3.8					·			•			. —

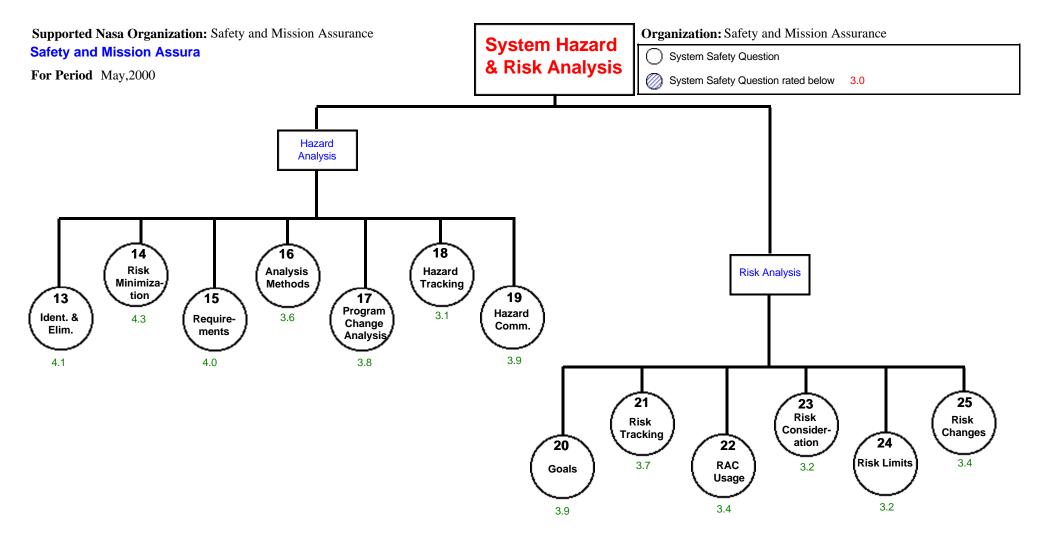




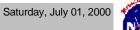


Saturday, July 01, 2000

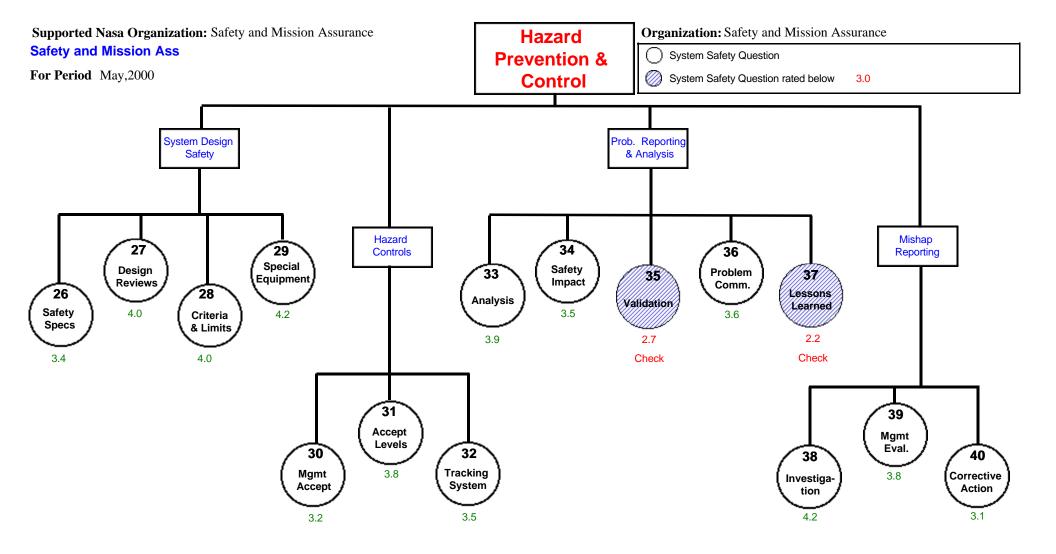






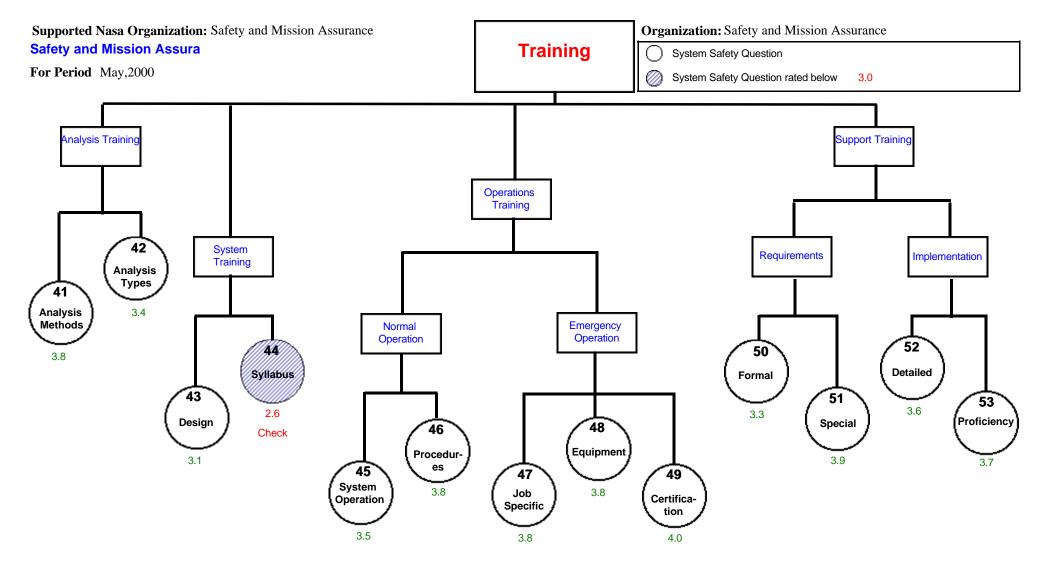












# **System Safety Get Well Plan**





For Period Supported Nasa Organization: Safety and Mission Assurance

May,2000 Organization: Safety and Mission Assurance

### **Safety and Mission Assurance**

### Recommendations for improvement on your existing Safety and Health Program for

Questions rated below 3.0

### HAZARD PREVENTION AND CONTROL

### PROBLEM REPORTING AND ANALYSIS

- 035 Risk Assessment Code (RAC) levels assigned to hazards should be validated with actual data, where possible.
- Q37 (NPG 8715, para. 3.5.1.5)(MIL-STD 882C, para. 4.2.i) The NASA Lessons Learned Information System should be used to provide lessons learned information and analysis.

### **TRAINING**

### SYSTEM TRAINING

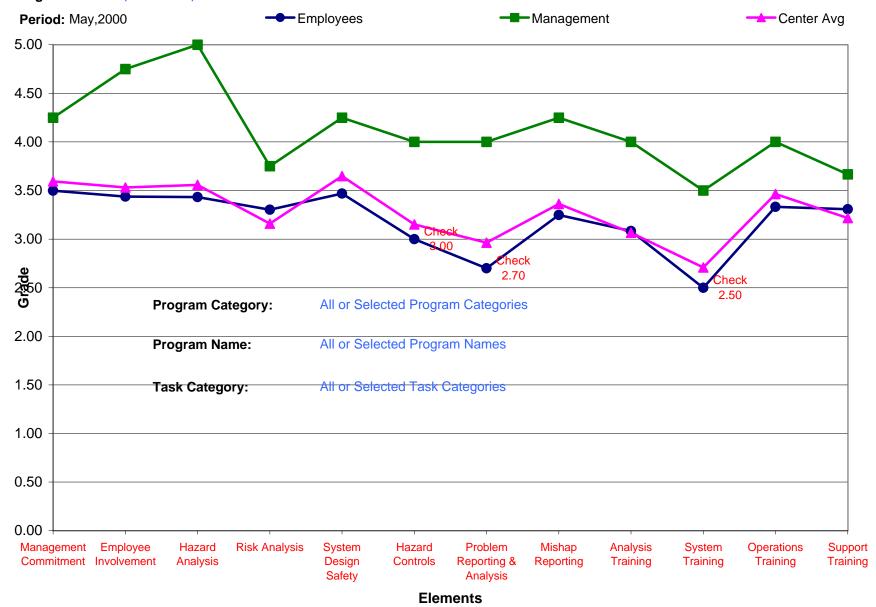
Q44 - (NPG 8715, para. 4.5) Identification and documentation of required training should be provided to all personnel.

Saturday, July 01, 2000 Page 1 of 1

### System Safety Employee - Management for Marshall Space Flight Center

Nasa Organization: Space Transportation Directorate

**Organization:** Space Transportation Directorate





### System Safety Performance Evaluation Profile (PEP) Scoreboard for Employees

Marshall Space Flight Center Saturday, July 01, 2000

For Period May,2000

Supported Nasa Organization: Space Transportation Directorate

Supported Nasa Organization: Space Transportation Directorate												
	Leaders Empl	ement hip and oyee pation		e Hazard Iysis	Haza	rd Prevent	ion and Co	ontrol	Safety Health Training			
PEP Score for Employees	Management Commitment	Employee Involvement	Hazard Analysis	Risk Analysis	System Design Safety	Hazard Controls	Prob.Reporting & Analysis	Mishap Reporting	Analysis Training	System Training	Operations Training	Support Training
Space Transportation Directorate	3.5	3.4	3.4	3.3	3.5	3.0	2.7	3.2	3.1	2.5	3.3	3.3
12 Element Avg.	3.5	3.4	3.4	3.3	3.5	3.0	2.7	3.2	3.1	2.5	3.3	3.3
4 Element Avg.		3.5		3.4				3.1				3.1
Overall Score	3.3		·	·	·	·					·	



### System Safety Performance Evaluation Profile (PEP) Scoreboard for Management

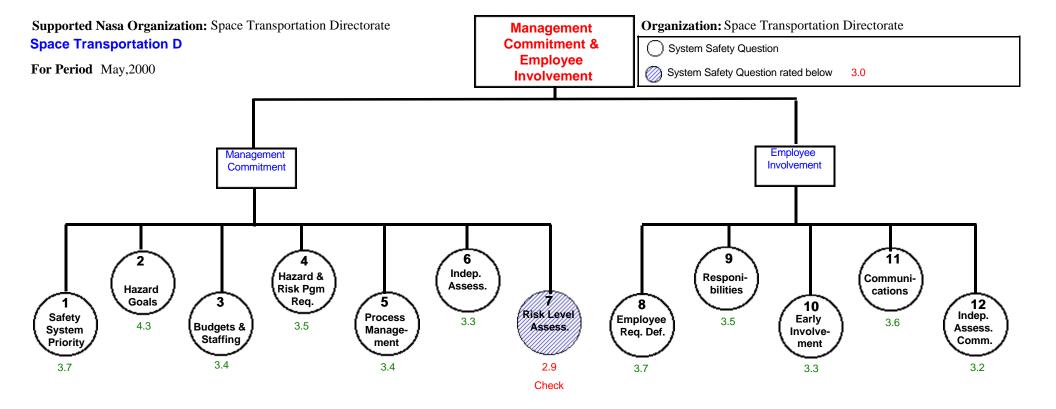
Marshall Space Flight Center Saturday, July 01, 2000

For Period May,2000 Supported Nasa Organization: Space Transportation Directorate

Supported vasa Organization. Space Transportation Directorate												
	Manag Leaders Empl partic	Haza	rd Prevent	ion and Co	ontrol	Safety Health Training						
PEP Score for Manager	Management Commitment	Employee Involvement	Hazard Analysis	Risk Analysis	System Design Safety	Hazard Controls	Prob.Reporting & Analysis	Mishap Reporting	Analysis Training	System Training	Operations Training	Support Training
Space Transportation Directorate	4.3	4.8	5.0	3.8	4.3	4.0	4.0	4.3	4.0	3.5	4.0	3.7
12 Element Avg.	4.3	4.8	5.0	3.8	4.3	4.0	4.0	4.3	4.0	3.5	4.0	3.7
4 Element Avg.		4.5		4.4				4.1				3.8
Overall Score	4.2								•			

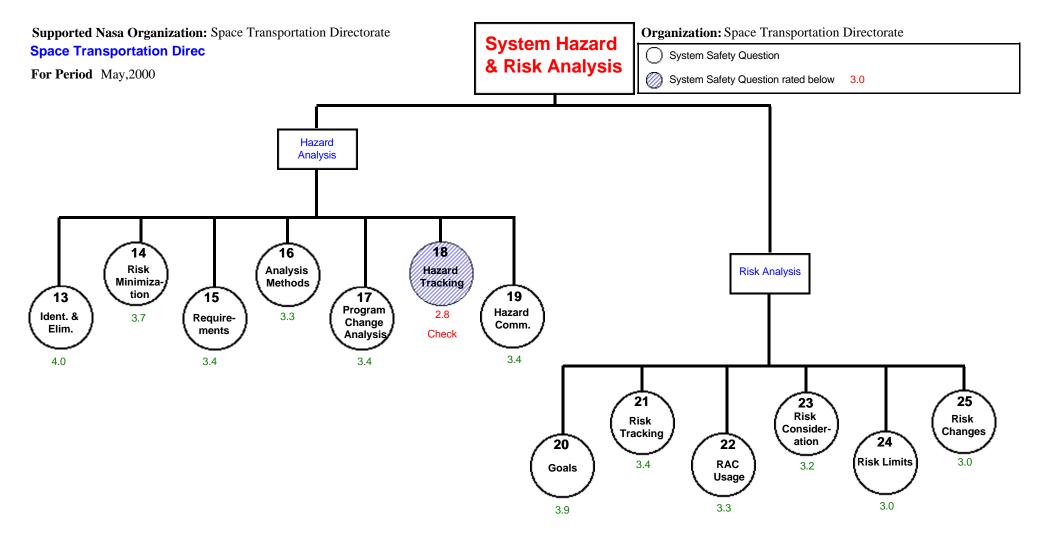






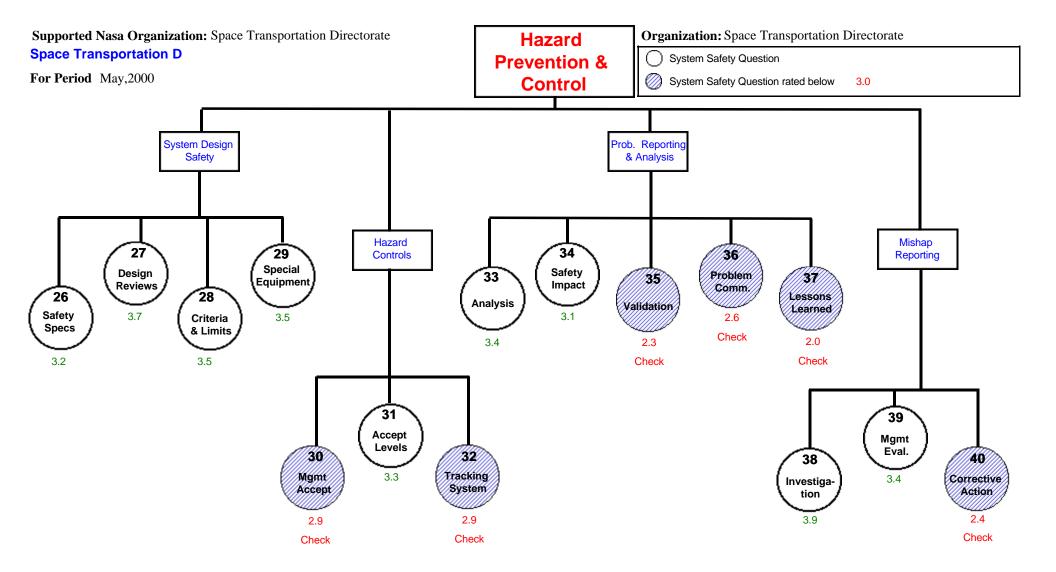
Saturday, July 01, 2000



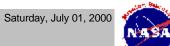


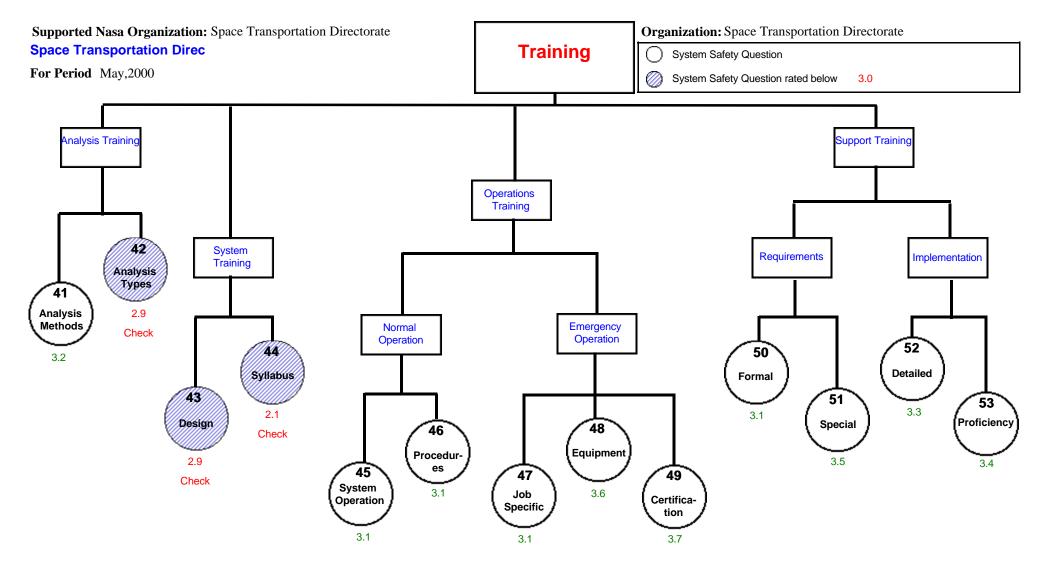












### System Safety Get Well Plan





For Period Supported Nasa Organization: Space Transportation Directorate

May,2000 **Organization:** Space Transportation Directorate

### **Space Transportation Directorate**

### Recommendations for improvement on your existing Safety and Health Program for

Questions rated below 3.0

#### MANAGEMENT COMMITMENT & EMPLOYEE INVOLVEMENT

#### MANAGEMENT COMMITMENT

Q 7- (NPG 7120.5a, para. 1.3.d, & 4.2)(NPG 8715, para. 3.5.1.6) Decisions regarding acceptance of residual hazards shall be made only by program management and based on an assessment of the risk involved.

#### SYSTEM HAZARD AND RISK ANALYSIS

#### **HAZARDS ANALYSIS**

Q 18 - (NPG 8715, para. 3.5.2.6 & 3.10.1)(MIL-STD 882C, para. 4.2.b) Maintain an up-to-date database of identified hazards throughout the life of the program.

#### HAZARD PREVENTION AND CONTROL

#### **HAZARD CONTROLS**

- Q 30 (NPG 8715, para. 3.5.1.6)(MIL-STD 882C, para. 4.1.1) Acceptance of residual hazards and their associated controls shall be the responsibility of program management.
- Q 32 (NPG 8715, para. 3.5.1.6 & 3.5.2.6)(MIL-STD 882C, para. 4.2.6) An up-to-date database, containing all identified hazards and hazard controls, shall be maintained throughout the program life cycle.

#### PROBLEM REPORTING AND ANALYSIS

- Q35 Risk Assessment Code (RAC) levels assigned to hazards should be validated with actual data, where possible.
- Q 36 (NPG 8715, para. 3.3.4 & 3.3.5) An up-to-date problem tracking system should be provided to track all program problems and to expedite problem resolution and closeout
- Q 37 (NPG 8715, para. 3.5.1.5)(MIL-STD 882C, para. 4.2.i) The NASA Lessons Learned Information System should be used to provide lessons learned information and analysis.

#### MISHAP REPORTING

Q 40 - (NPG 8715, para. 3.3.4) A mishap reporting tracking system should be provided to track mishap histories and to expedite incorporation of corrective actions.

#### TRAINING

### **ANALYSIS TRAINING**

Q 42 - (NPG 8715, para. 4.5)(NPD 1000.1) SMA management should support safety training and career development efforts.

#### SYSTEM TRAINING

Saturday, July 01, 2000 Page 1 of 2

# NASA

### **System Safety Get Well Plan**

### Marshall Space Flight Center



Q 43 - (NPG 8715, para. 4.5) Program personnel should have sufficient training in system design and operation to allow an understanding of associated safety-related issues.

Q 44 - (NPG 8715, para. 4.5) Identification and documentation of required training should be provided to all personnel.

Saturday, July 01, 2000 Page 2 of 2